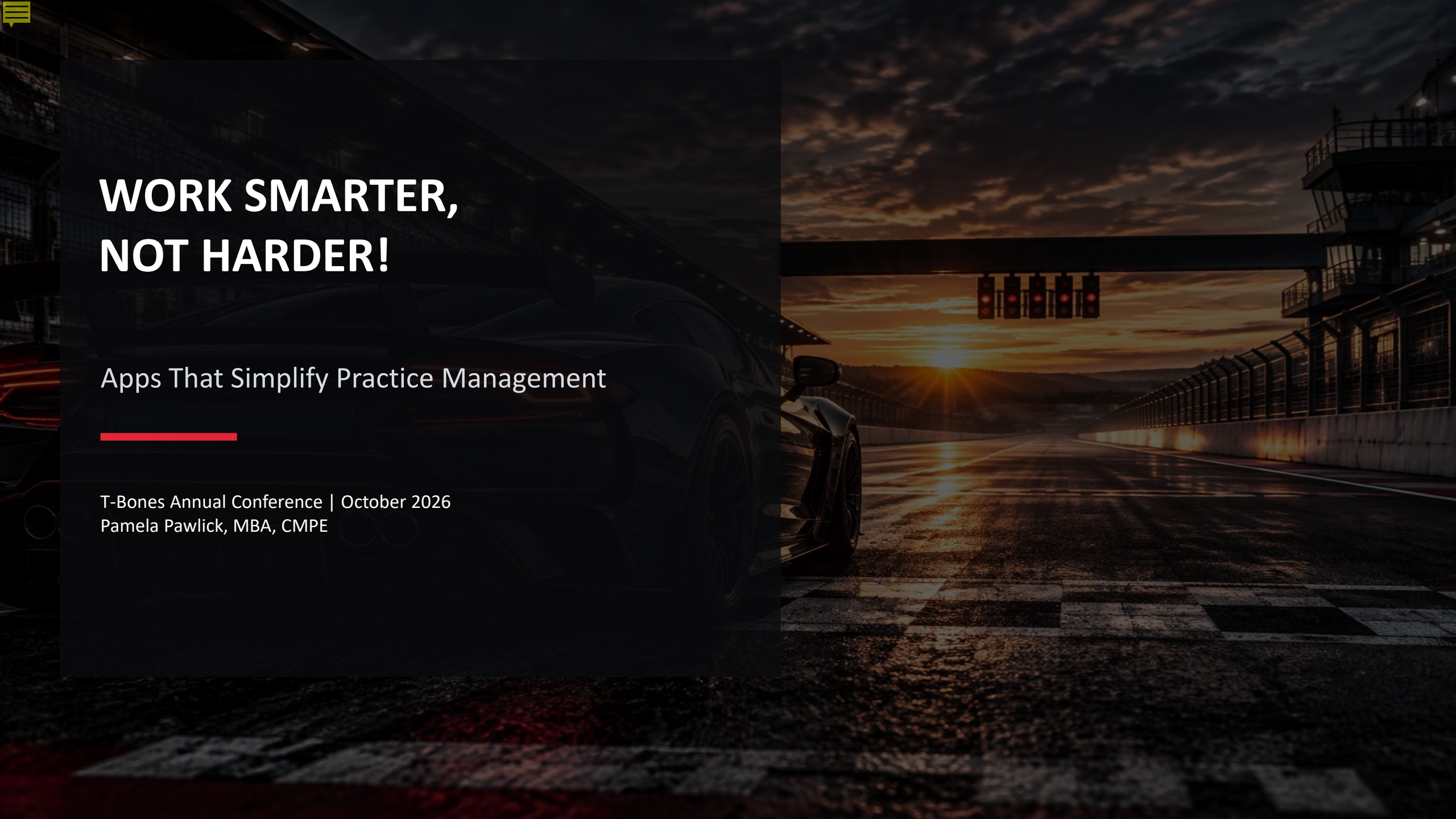
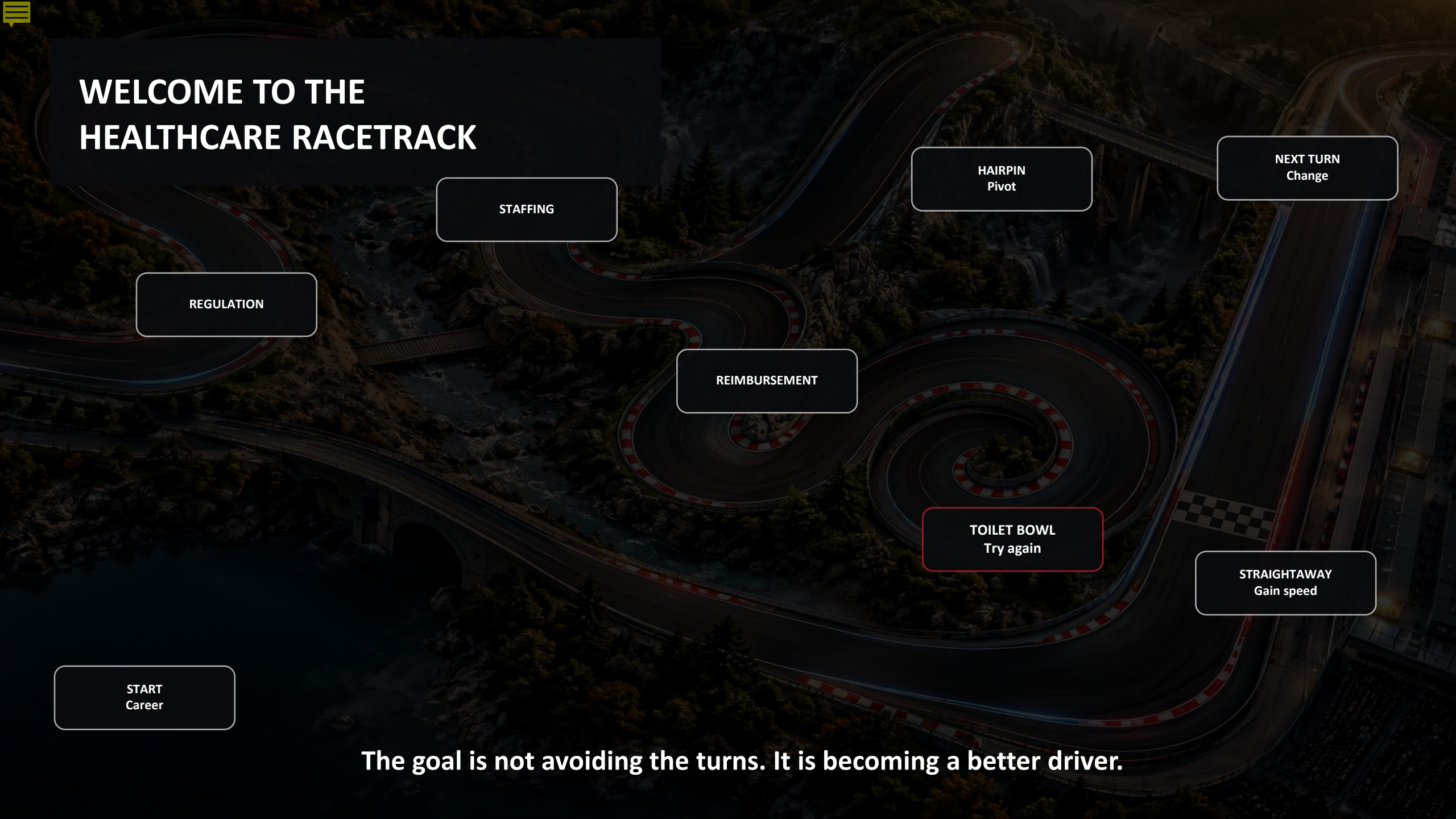


The background image shows a dark sports car, possibly a Porsche Carrera GT, parked on a racetrack. The car is positioned on the left side of the frame, with its front end facing right. The racetrack is wet and reflects the light from the sunset. In the background, there are grandstands, a control tower, and a set of traffic lights hanging over the track. The sky is filled with dramatic, dark clouds, and the sun is low on the horizon, creating a warm, golden glow. The overall mood is one of speed and precision.

WORK SMARTER, NOT HARDER!

Apps That Simplify Practice Management

T-Bones Annual Conference | October 2026
Pamela Pawlick, MBA, CMPE



WELCOME TO THE HEALTHCARE RACETRACK

STAFFING

REGULATION

REIMBURSEMENT

HAIRPIN
Pivot

NEXT TURN
Change

TOILET BOWL
Try again

STRAIGHTAWAY
Gain speed

START
Career

The goal is not avoiding the turns. It is becoming a better driver.



We don't have a time problem.

We have a friction problem.

COMMUNICATION

Email overload
Messages
Follow-up

ADMINISTRATIVE WORK

Reports
Meetings
Data

MENTAL LOAD

Priorities
Decisions
“Don’t let me forget...”

What if technology became part of your pit crew?

Meet your productivity pit crew

Three tools. Three jobs.

OUTLOOK

CONTROL THE TRAFFIC

MICROSOFT 365 COPILOT

ACCELERATE THE WORK

ONENOTE

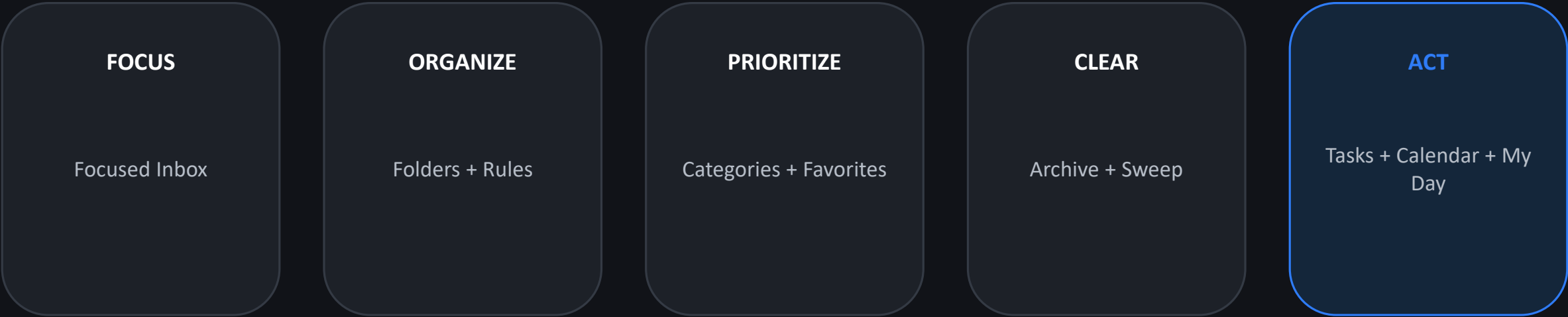
ORGANIZE THE JOURNEY

YOU STAY BEHIND THE WHEEL.

Use the technology you already have with more intention.

Outlook: Control the Traffic

Your inbox shouldn't determine your priorities.



CAPTURE → SORT → PRIORITIZE → SCHEDULE → EXECUTE

The goal is not a beautiful inbox. The goal is faster, clearer decisions.

Stop managing email. Start managing work.

Turn visual clutter into an action system.

BEFORE

287

Everything looks important.

AFTER

URGENT

WAITING FOR

PHYSICIAN

PROJECT

Don't do manually what technology can consistently do for you.

COPilot: ADD HORSEPOWER

From information overload to executive intelligence

EMAILS

MEETINGS

DATA

DOCUMENTS

SUMMARIZE

ANALYZE

DRAFT

ORGANIZE

YOU DECIDE

Copilot in the real world

Think about your average Monday morning.

THE 37-MESSAGE EMAIL CHAIN

“Summarize the discussion, decisions, and anything requiring my action.”

THE MEETING

“Identify the decisions, action items, owners, and follow-ups.”

THE SPREADSHEET

“Identify the most important trends and anomalies I should investigate.”

THE EXECUTIVE UPDATE

“Organize this into staffing, financial, operational, and physician issues.”

READ LESS → UNDERSTAND FASTER → LEAD BETTER

Prompt like an executive

Better instructions → better results.

GOAL

+

CONTEXT

+

SOURCE

+

EXPECTATION

WEAK PROMPT

“Summarize this.”

HIGH-PERFORMANCE PROMPT

“Create an executive summary for orthopedic practice leadership. Highlight operational risk, financial impact, physician concerns, and decisions required. Keep it concise and use executive-level bullets.”

Tell Copilot what success looks like.

OneNote: Get It Out of Your Head

Your leadership command center.

LEADERSHIP

Physicians • Priorities • Follow-up

OPERATIONS

Staffing • Budget • Facilities

PROJECTS

Growth • Technology • Clinics

MEETINGS

Executive • Physicians • Managers

IDEAS

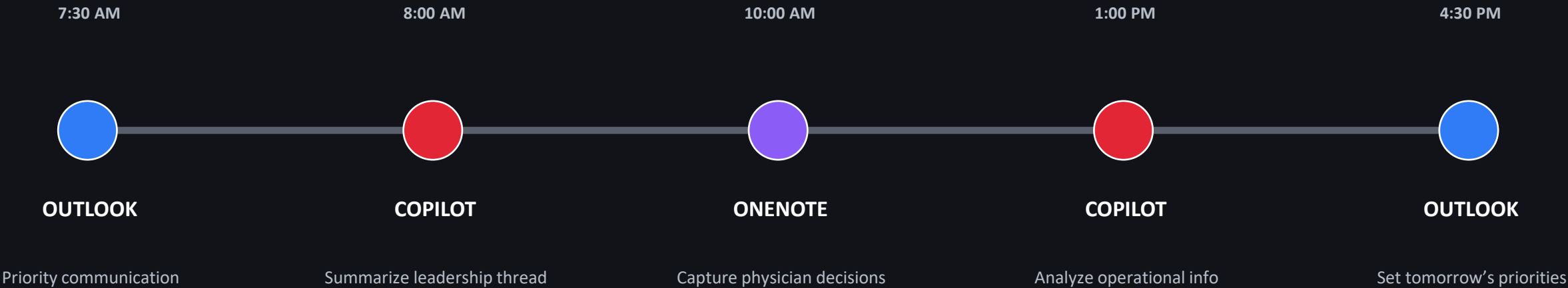
Improvements • Future

STOP HUNTING. START FINDING.

Capture decisions, reference material, meeting notes, and follow-up in one organized workspace.

Put your pit crew together

A day in the driver's seat.



Technology handles friction. You handle leadership.

THE NEXT TURN IS COMING.

OUTLOOK • Control the traffic.
COPILOT • Accelerate the work.
ONENOTE • Organize the journey.

**We can't control the track.
But we can become better drivers.**

Pamela Pawlick, MBA, CMPE | T-Bones Annual Conference | October 2026

