

2019

T-BONES

ANNUAL CONFERENCE

September 19-20, 2019



Omni Frisco at The Star
11 Cowboys Way
Frisco, TX 75034



Texas
Orthopedic
Administrators Society

THURSDAY AGENDA

1:00 PM - 5:00 PM

Coding & Compliance Workshop
Margie Vaught, Healthcare Consultant
Jerral Boardroom

SPECIAL EVENT: Additional registration fee required. CPC Continuing Education Compliant.

6:00 PM - 8:00 PM

Reception | Dinner
Ring of Honor Room



**REGISTRATION
COMING SOON**
www.bonesoftx.com

FRIDAY AGENDA

Wynne Ballroom

7:00 AM - 8:00 AM

Breakfast with Sponsors

8:00 AM - 8:15 AM

Opening Remarks
Leonard Ratley

8:15 AM - 9:00 AM

**Learning from Chick-Fil-A, Disney, & Other
Customer Service Experts**
Christie Hutchinson, QCC Healthcare Consultants

9:00 AM - 10:15 AM

The Resilient Manager & Building Your Culture
Will Lathem, Latham Consulting

10:15 AM - 10:45 AM

Break with Sponsors

10:45 AM - 11:30 AM

Employment Law: A Practical Approach
Kimberly Williams, Locke Lord LLP

11:30 AM - 12:30 PM

Lunch | Legislative Update
Bobby Hillert, Texas Orthopedic Association

12:30 PM - 1:15 PM

1:15 PM - 2:00 PM

2:00 PM - 2:30 PM

2:30 PM - 3:15 PM

3:15 PM - 4:00 PM

4:00 PM - 4:15 PM

Strategic Planning for Medical Groups
Darren Smith

**Efficiency in Revenue Cycle
Detect & Prevent Fraud**
Taylor Ost, Sunflower Bank

Break with Sponsors

**Top 10 Hottest Compliance Topics You
Should be Looking at in Your Practice &
How They Affect Your Operations**
Eric Christianson,
Healthcare Compliance Pros

**Reaching Patients in a World That's
Changed**
Brian Davis, Scorpion Healthcare

Wrap-up

Thursday Special Event: \$75
Friday: \$75
Thursday & Friday: \$125