

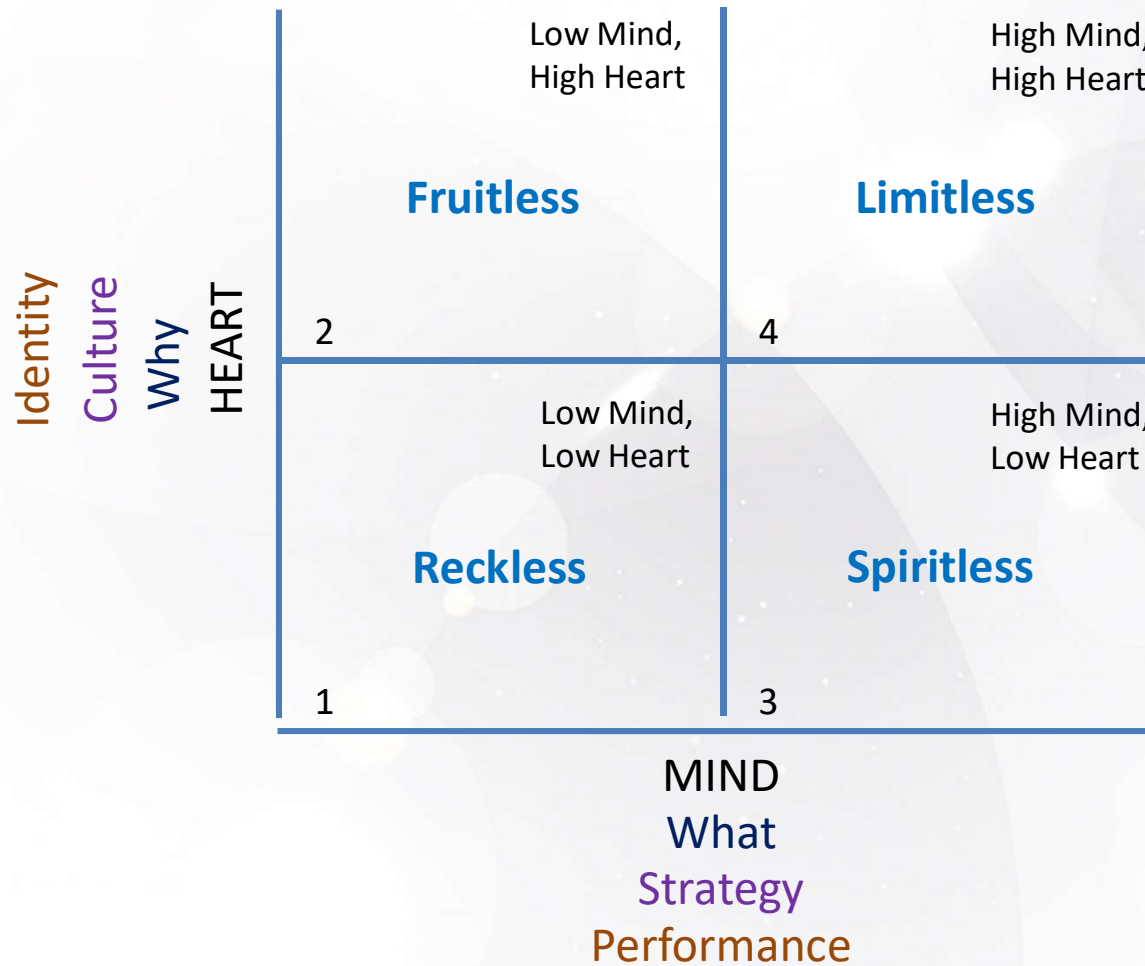


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With **great strategy execution**, the approach is that achievement of greater results increases engagement, not the other way around. Add culture to enhance strategy execution to achieve greater results, which increases engagement.

You realize the flywheel you've always wanted....

# CONNECTING CULTURE & STRATEGY FOR OPTIMAL RESULTS



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## Facilities Management's Mission and Vision

Our **mission** is to deliver efficient, innovative and seamless Facilities services through our commitment to collaboration while Making Cancer History®.

Our **vision** is to be a Facilities team that is empowered and inspired to maintaining a collaborative environment of trust, respect and accountability.

Our commitment to these ideals and to serving our customers will be our contribution to Making Cancer History®.

MDAnderson  
Cancer Center

I: Division • Team • Mission

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goals - clinically

- Integrated Network
- high-energy M.-Fri.
- individualized  
care w/ staff  
& patients





# What Helps?

Clarity ●●●

Experience

Achievable Goals / CAN we do it?

Inspiration ●●

Selflessness ●

Resources / Support

Values ●●●●

Defined Process

Patience

Certainty

Servant leader ●●●

Relatedness

Persistence

Confidence ●●●●

Measurable goals ●  
Effective Communication ●

# 3-Pane Dashboard to Move From Overwhelm to Great Strategy Execution

(Play to Win)

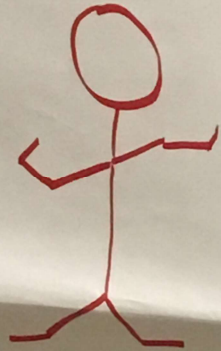
**Report on commitments, share successes & failures,  
remove obstacles and make new commitments.**

- Individual start/stop/continue feedback on cultural integrity 3 times/year, progress on significant goal (your WHY filters your choice) – **leading** indicator
- Financial performance - **lagging** indicator
- Strategic plan implementation – **leading** indicator

(Results Drive Engagement, you can track the leading indicators monthly at the 30 minute meetings, each trimester and annually to track growth)

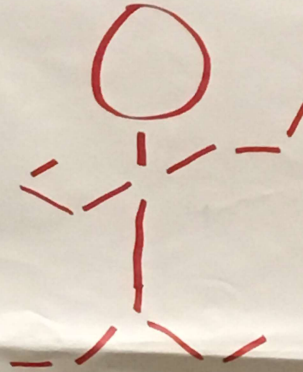
Micro Level  
Person

Macro Level  
Organization



1 body

=



1 body,  
many parts,  
but the  
same body





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